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| The Open 2024 Recruitment Request | |
| Job Title: | Locker Room Assistant |
| Department: | Professional Championships |
| Volunteer/Paid Role: | Paid |
| Job Purpose | |
| Provide a world-class locker room experience to players and caddies at The Open. | |
| Job Description | |
| Role and Responsibilities   * Assisting with general enquiries and player requests within the locker room. * Replenishing all supplies within the locker room and liaising with catering staff on food and drink. * Cleaning players’ shoes. * Replenishing stock of towels. * Handling the drop off and collection of laundry. * Maintaining cleanliness throughout the locker room at all times. * Liaising with the Player Services team to ensure all player needs are met. * Provide a friendly, welcoming and comfortable environment for all guests within the Locker Room.   Experience   * Experience working within a golf club Locker Room environment is desirable. * Customer service experience with a high degree of professionalism and discretion. * Experience working at other sporting or major events or in a fast-paced, public-facing environment. * Experience dealing with professional athletes, VIPs or celebrities is desirable.   Skills   * Understanding of Locker Room and golf tournament event operations. * Excellent communication skills and ability to stay calm under pressure. * Friendly, approachable, and customer-focused with a high attention to detail. * Takes initiative and seeks our opportunities to go “above and beyond” guest expectations. * Sensitivity to different cultural expectations and requirements. * Additional language skills considered a bonus. | |